

No. IITH/40/R/2023/RTI/MS, dt. 08.11.2023

Furnishing of Information under RTI Act.

- 1 Application No. & Date : IITHY/R/E/23/00106, dated.22.01.2023
 2 Name of the Applicant :
 3 Date of Receipt of Application : 22.10.2023

4	Information Sought	Information given and details of documents, if any, furnished.
	<p>Its very contradictory to me that you are not reimbursed cancellation fee of cancelled flight ticket which I booked for Model G20 Stage 3 after email confirmation on 13 July 2023 from your side where you were not mentioned that flight ticket booked must be from irctc</p> <p>There are certain questions that arise against your decision I am asking you to provide written clarification on following points</p> <p>IRCTC is only PSU which is designated for Railway Tickets and also allows confirmkt and another authorized platform to book railway ticket provided integrated invoice and One railway One PNR but in case of Flight itself Indigo Air India etc. have their own Booking Platform and many legal aggregators like clear trip Make my trip etc. available there And cancellation charges taken by Airline itself then are you denying legality of Airlines Air India Indigo Are Air India and Indigo officially owned by IRCTC</p> <p>If none if Airlines are governed by the Govt of India Then why do you reject the claim of Clear Trip booking</p> <p>If you are not interested in accepting Clear trip Platform Invoice Then Why are you not allowing Original Invoice issued by Airlines itself for Their Cancellation Fee which must be borne by you for sudden change in event</p> <p>If all reimbursement needs IRCTC then Please confirm Ola Uber owned by IRCTC If not, then how did this Reimbursement happen</p> <p>Kindly provide a reason for no reimbursement of my flight cancellation charges Rs 4522 and Rs 3000 for my PNR 5KWBIN Air India and IPFNKP Indigo respectively whereas clear trip convenience fee is already excluded</p>	<p>As per the OM No. 19024/03/2021-E.IV dated 16.06.2022 issued by Government of India, Ministry of Finance, Department of Expenditure, in all cases of air travel where GOI bears the cost of air passage, air travel tickets shall be purchased only from the three authorized travel agents namely,</p> <ol style="list-style-type: none"> 1. M/s Balmer Lawrie & Co Ltd 2. M/s Ashoka Travaels and Tours 3. M/s IRCTC <p>Please find the copy of the order enclosed as Annexure-I.</p> <p>Further all the student/participants were duly instructed to book the tickets from any of the above agencies.</p> <p>Therefore, the claims are processed as per norms of the GOI and ineligible amount was not considered.</p>

If you are not satisfied with the information provided, you may file an appeal with the following authority within 30 days:

The Appeal, if any, should be addressed to:

Shri V. Venkat Rao
 Registrar & First Appellate Authority,
 IIT Hyderabad, Kandi, Sangareddy-502284
 E-mail: registrar@iith.ac.in ; Tele: 040 2301 6055

Sd/-
(एम बद्दीनाथ)

(M Badrinath)

Joint Registrar & CPIO

Email: jr.cpio@iith.ac.in

Tele: 040 2301 6058

To,