



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2025/B/6178203 Dated/दिनांक : 27-05-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	17-06-2025 16:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	17-06-2025 16:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Education	
Department Name/विभाग का नाम	Department Of Higher Education	
Organisation Name/संगठन का नाम	Indian Institute Of Technology (iit)	
Office Name/कार्यालय का नाम	Hyderabad	
क्रेता ईमेल/Buyer Email	buycon3939.iiti.ts@gembuyer.in	
ltem Category/मद केटेगरी	Facility Management Service- Manpower based (Version 2) - Hospitality, Residential; As per Tender document; Unskilled , Facility Management Service- Manpower based (Version 2) - Hospitality, Residential; As per Tender document; Semiskilled , Facility Management Service- Manpower based (Version 2) - Hospitality, Residential; As per Tender document; Skilled , Facility Management Service- Manpower based (Version 2) - Hospitality, Residential; As per Tender document; Highly-Skilled , Facility Management Service- Manpower based (Version 2) - Healthcare; As per Tender document; Highly-Skilled	
Contract Period/अनुबंध अवधि	1 Year(s)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	2000 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	5 Year (s)	
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes	
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No	
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No	

Bid Details/बिड विवरण				
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer			
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No			
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No			
Type of Bid/बिंड का प्रकार Two Packet Bid				
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days			
Floor Price/न्यूनतम मूल्य	This bid has been created/published with floor price(minimum value) selected by the Buyer. Service Providers are advised to quote above the minimum floor value.			
Estimated Bid Value/अनुमानित बिड मूल्य	108000000			
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation			
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है				
Yes (<u>Arbitration clause document</u>) as per DoE OM No.F.1/2/2024-PPD dated 03.06.2024 Arbitration sho be routinely included in contracts				
Mediation Clause	No			

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	2160000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	15

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy,/जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी:

Director

#204, MS Section, Administration Building, IIT Hyderabad Kandi, sangareddy, Telangana-502284 (The Director, lit Hyderabad)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
-------------------------------	-----

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता:

Financial Breakup statement - <u>1748341297.xlsx</u>

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

The Bidder should have executed at least X No. projects with contract value not less than (Rs) yy for each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years: As per Tender document

Scope of work & Job description: 1748340313.pdf

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per applicable Minimum Wages $Act: \frac{1748340335.pdf}{1}$

This Bid is based on Quality & Cost Based Selelction (QCBS) . The technical qualification parameters are :-

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document
As per attachement	100	60	<u>View File</u>

Total Minimum Qualifying Marks for Technical Score: 60

QCBS Weightage(Technical:Financial):30:70

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
04-06-2025 15:00:00	Hybrid Mode Meeting For Online use the following: Wednesday, 4 June · 3:00 – 4:00pm Time zone: Asia/Kolkata Google Meet joining info Video call link: https://meet.google.com/zfs-nfnd-agd Or dial: (US) +1 432-756-7162 PIN: 298 987 195#
	For physical meeting, please note the following address: Administrative Building, A204, IITH Campus, IIT Hyderabad, Kandi-502284, Sangareddy, Telangana State

Facility Management Service- Manpower Based (Version 2) - Hospitality, Residential; As Per Tender Document; Unskilled (98)

Specification	Values		
Core			
Type of Premise	Hospitality , Residential		
Type of Services Required	As per Tender document		
Skill Category	Unskilled		
Type of Function	Others		
List of Profiles	As per Tender document		
Educational Qualification	As per Tender document		
Specialization	Not Required		
Post Graduation	Not Required		
Specialization for PG	Not Applicable		
Experience	0 to 3 Years		
State	NA		
Zipcode	NA		

Specification	Values	
District	NA	
Addon(s)/एडऑन		
Consumables to be provided by Service Provided	NA	
High End Machinery and Equipments to be provided by Service Provider	NA	

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Mohammed Jameel	502285,To, The Assistant Registrar (S&P), Stores & Purchase Section, Room No. SF3, Street Floor, Administrative Building, Indian Institute of Technology Hyderabad, Kandi, Sangareddy- 502 285, Telangana, India. Tel: 040 2301 6823 / 6072 / 6071	98	Minimum daily wage (INR) exclusive of GST: 805 Bonus (INR per day): 67 EDLI (INR per day): 2.9 EPF Admin Charge (INR per day): 2.9 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 ESI (INR per day): 26.15 Number of working days in a month: 26 Provident Fund (INR per day): 69.2 Tenure/ Duration of Employment (in months): 12

Facility Management Service- Manpower Based (Version 2) - Hospitality, Residential; As Per Tender Document; Semi-skilled (62)

Specification	Values		
Core			
Type of Premise	Hospitality , Residential		
Type of Services Required	As per Tender document		
Skill Category	Semi-skilled		
Type of Function	Others		
List of Profiles	As per Tender document		
Educational Qualification	As per Tender document		
Specialization	Not Required		
Post Graduation	Not Required		
Specialization for PG	Not Applicable		
Experience	0 to 3 Years		
State	NA		
Zipcode	NA		
District	NA		
Addon(s)/एडऑन			
Consumables to be provided by Service Provided	NA		
High End Machinery and Equipments to be provided by Service Provider	NA		

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	--	-------------	---------------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Mohammed Jameel	502285,To, The Assistant Registrar (S&P), Stores & Purchase Section, Room No. SF3, Street Floor, Administrative Building, Indian Institute of Technology Hyderabad, Kandi, Sangareddy- 502 285, Telangana, India. Tel: 040 2301 6823 / 6072 / 6071	62	 Minimum daily wage (INR) exclusive of GST: 893 Bonus (INR per day): 0 EDLI (INR per day): 2.9 EPF Admin Charge (INR per day): 2.9 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Posti (INR per day): 0 ESI (INR per day): 0 Provident Fund (INR per day): 69.2 Tenure/ Duration of Employment (in months): 12

Facility Management Service- Manpower Based (Version 2) - Hospitality, Residential; As Per Tender Document; Skilled (78)

Specification	Values				
Core					
Type of Premise	Hospitality , Residential				
Type of Services Required	As per Tender document				
Skill Category	Skilled				
Type of Function	Others				
List of Profiles	As per Tender document				
Educational Qualification	As per Tender document				
Specialization	Not Required				
Post Graduation	Not Required				
Specialization for PG	Not Applicable				

Specification	Values		
Experience	0 to 3 Years		
State	NA		
Zipcode	NA		
District	NA		
Addon(s)/एडऑन			
Consumables to be provided by Service Provided	NA		
High End Machinery and Equipments to be provided by Service Provider	NA		

Consignees/Reporting Officer/परेषिती /रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	--	-------------	---------------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Mohammed Jameel	502285,To, The Assistant Registrar (S&P), Stores & Purchase Section, Room No. SF3, Street Floor, Administrative Building, Indian Institute of Technology Hyderabad, Kandi, Sangareddy- 502 285, Telangana, India. Tel: 040 2301 6823 / 6072 / 6071	78	 Minimum daily wage (INR) exclusive of GST: 981 Bonus (INR per day): 0 EDLI (INR per day): 2.9 EPF Admin Charge (INR per day): 2.9 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Optional Allowances 3 (INR per day): 0 ESI (INR per day): 0 ESI (INR per day): 0 Provident Fund (INR per day): 69.2 Tenure/ Duration of Employment (in months): 12

Facility Management Service- Manpower Based (Version 2) - Hospitality, Residential; As Per Tender Document; Highly-Skilled (4)

Specification	Values
Specification	values
Core	
Type of Premise	Hospitality , Residential
Type of Services Required	As per Tender document
Skill Category	Highly-Skilled
Type of Function	Others
List of Profiles	As per Tender document
Educational Qualification	As per Tender document
Specialization	Not Required
Post Graduation	Not Required

Specification	Values		
Specialization for PG	Not Applicable		
Experience	0 to 3 Years		
State	NA		
Zipcode	NA		
District	NA		
Addon(s)/एडऑन			
Consumables to be provided by Service Provided	NA		
High End Machinery and Equipments to be provided by Service Provider	NA		

Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	--	-------------	---------------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Mohammed Jameel	502285,To, The Assistant Registrar (S&P), Stores & Purchase Section, Room No. SF3, Street Floor, Administrative Building, Indian Institute of Technology Hyderabad, Kandi, Sangareddy- 502 285, Telangana, India. Tel: 040 2301 6823 / 6072 / 6071	4	 Minimum daily wage (INR) exclusive of GST: 1065 Bonus (INR per day): 0 EDLI (INR per day): 2.9 EPF Admin Charge (INR per day): 2.9 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Posti (INR per day): 0 ESI (INR per day): 0 Provident Fund (INR per day): 69.2 Tenure/ Duration of Employment (in months): 12

Facility Management Service- Manpower Based (Version 2) - Healthcare; As Per Tender Document; Highly-Skilled ($\bf 10$)

Specification	Values				
Core					
Type of Premise	Healthcare				
Type of Services Required	As per Tender document				
Skill Category	Highly-Skilled				
Type of Function	Healthcare				
List of Profiles	As per Tender document				
Educational Qualification	As per Tender document				
Specialization	Not Required				
Post Graduation	Not Required				
Specialization for PG	Not Applicable				

Specification	Values
Experience	0 to 3 Years
State	NA
Zipcode	NA
District	NA
Addon(s)/एडऑन	
Consumables to be provided by Service Provided	NA
High End Machinery and Equipments to be provided by Service Provider	NA

Consignees/Reporting Officer/परेषिती /रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	--	-------------	---------------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Mohammed Jameel	502285,To, The Assistant Registrar (S&P), Stores & Purchase Section, Room No. SF3, Street Floor, Administrative Building, Indian Institute of Technology Hyderabad, Kandi, Sangareddy- 502 285, Telangana, India. Tel: 040 2301 6823 / 6072 / 6071	10	 Minimum daily wage (INR) exclusive of GST: 1239 Bonus (INR per day): 0 EDLI (INR per day): 2.9 EPF Admin Charge (INR per day): 2.9 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Posti (INR per day): 0 ESI (INR per day): 0 Provident Fund (INR per day): 69.2 Tenure/ Duration of Employment (in months): 12

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to

- exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्त</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---